



Code of Conduct

This document is intended for use by all learners of Omni Academy.

It is a guide to excellence in professional conduct and practice. All learners are expected to adhere to the standards set out below, throughout their time with Omni.

In choosing to study with Omni, students are voluntarily agreeing to abide by the content of this Code and any amendments or additions that may be made in the future.

When the Code is updated, Omni Academy will advise its students accordingly, however it is ultimately the students' responsibility to ensure they are referring and adhering to the latest edition of the Code.

Omni Academy students must, at all times:

- Respect their peers, tutors, all other academy staff and clients of Omni Academy
- Take responsibility for their own actions
- Ensure their behaviour does not damage the reputation of the profession of Omni Academy
- Observe confidentiality
- Practise within the law
- Maintain high standards of health and hygiene

Any learner who breaches the Code risks their place on their course being revoked with no reimbursement of any fees paid.

Omni Academy has a duty to protect its learners, tutors and staff and a responsibility to ensure all who choose to attend Omni uphold this Code.

Learners have a duty to notify the office and take action if their own health or personal circumstances could be affecting their ability to proceed with the intended course of study and to provide safe or effective treatments.

Personal appearance and behaviour

Learners must dress and behave in a manner that is a credit to the profession.

- Learners must maintain a professional appearance at all times.
- Learners must wear clothing deemed appropriate for the therapies / services they practise and follow advice on appropriate dress, as taught during training. For reference this is:

- Hair should be tied back neatly away from the face
- A clean short sleeved uniform should be worn during treatments
- All jewellery should be removed while treating a client
- Personal hygiene standards should be kept to the professional level
- Professional presentation at all times
- For theory sessions, a smart black cardigan can be worn.
- Appropriate adaptations to dress may be made for religious and cultural purposes.
- Learners must act in a professional manner at all times.
- Learners must be able to communicate clearly and effectively.

Professional boundaries

Great care must be taken at all times to maintain an appropriate and professional relationship with peers, tutors, staff and clients.

- Professional boundaries between the learner and tutor, learners and other learners and learns and clients must not be blurred.
- Learners must avoid inappropriate conversation.
- *Extra caution must be exercised when treating near an intimate area of the body.*
- *If a treatment requires touching the client near an intimate area, the member must explain this to the client in a clear and professional manner. A note 7 must then be made on the consultation form to highlight that working near an intimate area was discussed, which the client in turn must sign to confirm that they have understood and are happy to proceed with the treatment.*

Relationship with others

Learners must act with respect for other practitioners and healthcare professionals at all times.

- Learners must never go against instructions given by a client's doctor or other healthcare professional responsible for the client's care.
- Learners must never discourage clients from continuing with orthodox medical treatment or care or suggest the treatments they provide are an alternative to orthodox medical treatment.
- Learners must not criticise other learners to each other, clients or other third parties. Where a learner has due cause for concern about the professional conduct of another learner, the tutor or other appropriate staff member must be informed.

Smoking and Vaping

Omni operate a strict Smoke and Vape free premises. At no time are you permitted to vape or smoke inside or around the Omni building. If you do Smoke or Vape you must only do so during your break time and away from the building.

Assignments and Coursework

All students must produce & complete your own work with home study assignments/coursework. The use of AI generated coursework and answers cannot be accepted and will be returned.